Putting the "Human" in Health and Human Services



Project Title	Putting the "Human" in Health and Human Services
Summary	Modernize the culture of human services programs to empower innovators to solve problems and adapt to changing needs of the people we serve. Help us bring design thinking and new ways of working to programs that serve America's children and families.
Country	United States

Project Description

Do you believe that government services should focus on the needs of the people who use them? Are you passionate about improving the lives of children and families? Are you a problem-solver who likes to find creative new ways of working? This internship is for you!

You have probably heard of the programs we run at the Administration for Children and Families (ACF) – like Head Start, Foster Care, Refugee Resettlement, and many others. ACF is the leading federal agency for programs that support our nation's families, and we fund over 60 different programs to help states, tribes, and non-profits serve their local community.

Within ACF, the Office of Administration helps make all of our important human services programs work! Join us in bringing design thinking and human-centered inquiry to the nation's foremost federal social services programs.

We are looking for 2 virtual interns to help ACF rethink how we create a culture of innovation and problem-solving across our many different services. You will create tools to help leaders redesign their operations using proven methods of innovation and human-centered design. Your work may include interviewing ACF officials about how they are transforming their programs and creating blog posts and infographics about their efforts; developing standard metrics to measure how well ACF serves our customers; and pitching innovative ideas of your own to help improve how we work. You will learn about the "business" of federal services and have the opportunity to meet leaders who run our nation's most important social services.

If you are an entrepreneur who is passionate about helping serve needy families, this is the opportunity for you!

Required Skills or Interests

Analytical writing
Data analysis
Data visualization
Design thinking
Infographic design
Marketing
Storytelling/blogging/vlogging
Writing

Additional Information

We are looking for people with a wide variety of skills, so if this opportunity sparks joy and your expertise differs from the skills above, you should still consider applying. Our team values diversity of backgrounds and experience, so we encourage you to bring your whole self to the role.

Language Requirements

None